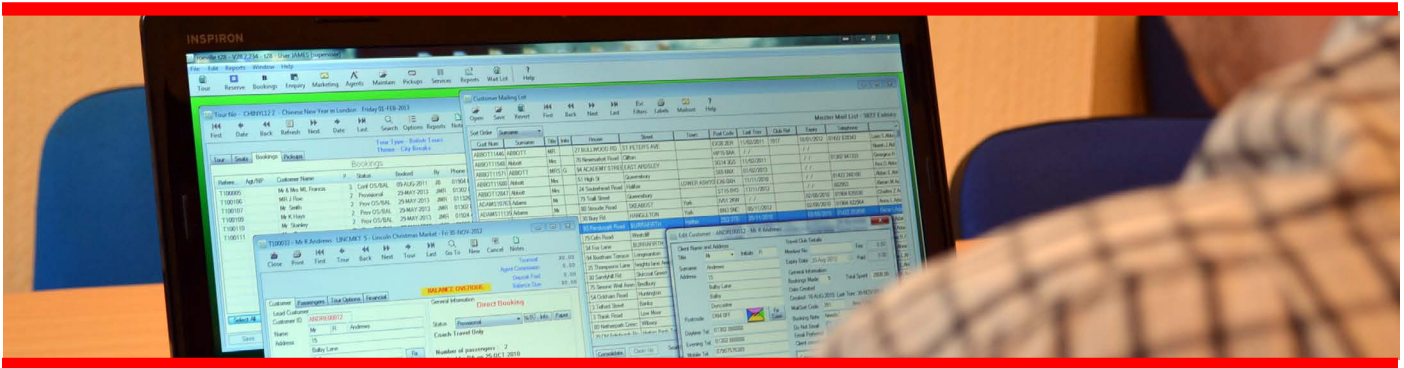


Tour, Excursion and Express Reservations

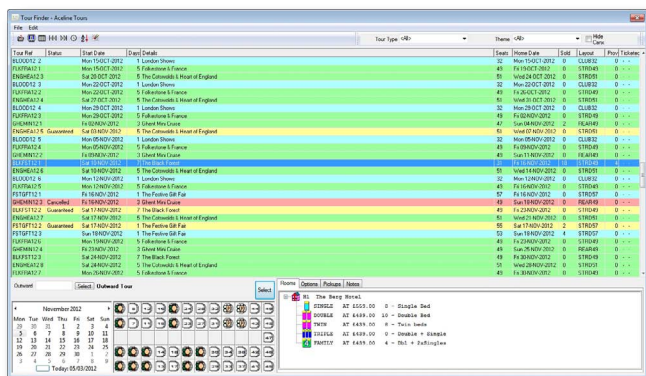


t²⁸ is the ideal passenger reservation solution for small to medium sized operators, making light work of tour, excursion, express and shuttle reservations. Fast, intuitive and extremely easy to operate t²⁸ puts you in complete control of your passenger bookings, saving time and presenting a clean and efficient image to your clients.

With its excellent pedigree and proven architecture, t²⁸ can grow with you from a single user up to a multi-brand distributed network with remote agent access. It has a perfect partner in **WebRes**, our E-commerce web site. **WebRes** projects your tour programme onto the internet, enabling clients to book tours and excursions directly online 24 hours a day, 7 days a week!

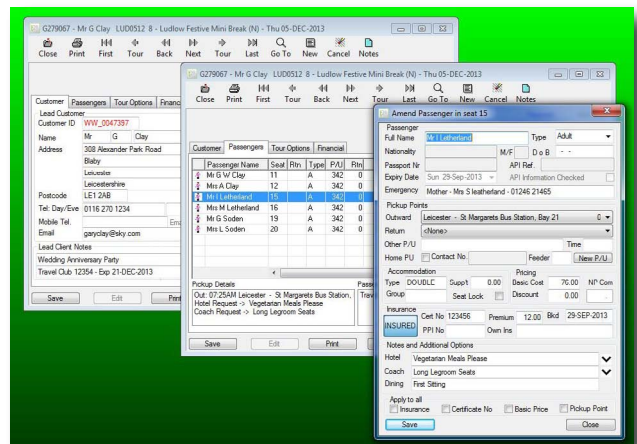
Loading your tour programme into t²⁸ is simple, with no limits on the number or types of departures which can be operated. Coach seats, hotel rooms and extras such as theatre tickets can be unique to a tour or shared across multiple departures.

Entering bookings is both slick and quick - each booking taking just seconds to complete. When necessary, bookings can easily be amended and confirmations/invoices can be printed or e-mailed to the customer or booking agent. Entering payments is secure and straightforward. t²⁸ supports electronic gateways from Verifone and Wirecard for real time processing of client card payments.



Simultaneous bookings can be taken on the same tour, making the system perfect for busy operators. Travel agents can book online through **WebRes** and handle their own payments and ticketing.

In addition to line of route pickups, there is support for home collect with taxis and feeders. The program can be configured to automatically calculate out-of-area pickup supplements at the time of booking using predefined charging bands.



t²⁸ boasts an impressive gallery of tour reports, custom letters and travel documents and has an in-built PDF archive for confirmations and tickets.

Accountability is important and t²⁸ keeps track of all aspects of your tour operation with a full and informative Audit Trail. The highly flexible cash management system gives total control over the financial integrity of the product and performance reports keep you informed of the ongoing income and expenditure of your tours.

There is a wide variety of useful management reports including user activity, customer transactions, advertising responses and tour profitability forecasts. For companies selling more than one brand, a Multi Company License is available which enables operators to effortlessly switch between brand titles. There is no limit to the number of brands which can be supported.

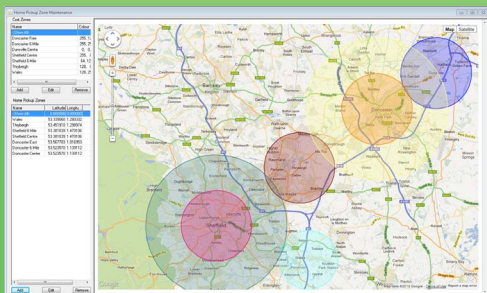
A categorisation system allows tours, bookings and customers to be profiled for reporting, mailing and customer history purposes. The Marketing system incorporates data-mining features which allow mail extracts based on user defined filters. Extracts can be further refined before being processed by the in-built Mail Sort system.

t²⁸ integrates with our **ph²⁸** coach hire and contract booking system so tours are automatically entered in the coach hire diary as they are created, and cancellations/date changes are all accurately tracked.

For more information
call 01302 841333
or visit www.roevile.com

t²⁸ features

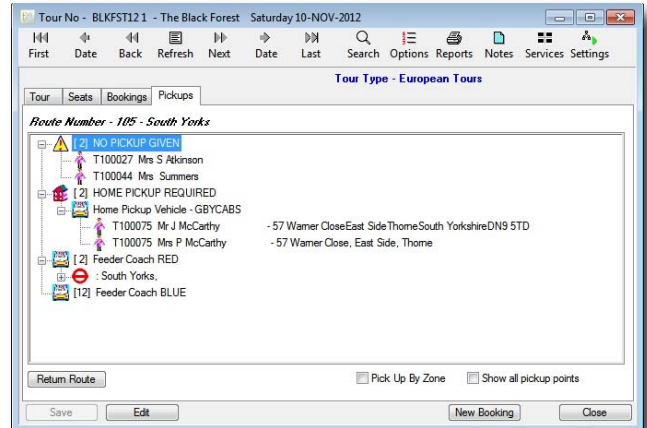
- Tour, excursion and express reservations
- Simple and intuitive to use
- Direct and travel agent bookings
- E-commerce bookings through WebRes
- Personalised confirmations, tickets and travel documents
- Email direct and agent booked confirmations
- ATOL certificates for bonded air holidays
- Home collect with door to door pickups
- Share seats, options and hotel rooms between tours
- Supports up to 20 room types and 9 hotels per tour
- 'Interim' and 'final' rooming lists
- Home pickup charge band scheme
- Rapid address ready (AFD postcode)
- Passenger pickup lists with taxis and feeders
- Travel insurance declarations
- Booking and enquiry statistic reports
- Door to door pickup vouchers and taxi schedules
- Comprehensive tour profit/loss reporting
- Cash and sales daybooks with links to Sage Accounts
- Payment card processing with Verifone or Wirecard
- Advance payments & seat availability reports
- Customer waiting list
- Mail list with customer profiling and integrated 'Mailsort'
- Travel club enrolment and membership renewal
- PDF archive of confirmations/invoices
- Links into our **ph²⁸** private hire system
- Automatic updates from the internet



Licensing and upgrade policy

We don't impose any feature restrictions on our software, and have a range of price breaks to ensure costing pro-rata to usage.

The entry level products handle up to 1000 bookings, above which completed transactions can be archived. Alternatively the product can be purchased with higher booking licences. Additional workstation licenses can be added as required at a notional cost per user. Customers can upgrade within a product range at any time for the difference in current price.



Call for a demonstration

We hope this leaflet gives you a good indication of the features and benefits of our software products; but please don't just take our word for it... take a test drive and put yourself in control.

If you would like to experience our software first hand, simply call us for a free demonstration.

System requirements for t²⁸

System: Windows XP, Windows Vista, Windows 7, Windows 8, Windows Server 2003, Windows Server 2008 and Windows Server 2012. Supports 32 and 64 bit operating systems (Business & Professional Editions).

Network: We recommend a 100/1GB network for local users and Terminal Services for wide area connections.

Note: Windows XP, Windows Vista, Windows 7, Windows 8, Windows Server 2003, Windows Server 2008, Windows Server 2012, Microsoft .NET, ASP.NET, Visual Studio and C# are registered trademarks of Microsoft Corporation.



Roeville Computer Systems Limited
Station House, East Lane,
Stainforth, Doncaster,
South Yorkshire, DN7 5HF
United Kingdom

t: +44(0) 1302 841 333

f: +44(0) 1302 843 966

e: sales@roeville.com

w: www.roeville.com

roeville
coach reservation software

